



# Department of Health

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## NYS WIC PROGRAM VENDOR BULLETIN

### Title: NYS WIC EBT Service Conversion Notification

Dear WIC Vendors,

This notice is for awareness only – no action is required at this time.

Effective September 2025, Fidelity Information Services (FIS) will replace Conduent as the contracted Electronic Benefit Transfer (EBT) processor for the New York State WIC Program. Additional details will be provided in the near future, as available.

If you have any questions, please contact your Vendor Management Agency.

Thank you,

NYS WIC Program

### This is an important notice. Please have it translated.

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.

Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.