



Department of Health

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VB # 10 – May 13, 2024

NYS WIC PROGRAM VENDOR BULLETIN Title: EBT System Maintenance

Dear WIC Vendors:

Please be advised of scheduled eWIC system maintenance on **Wednesday, May 15, 2024, at 11 p.m. and on Sunday, May 19, 2024, between 12:01 a.m. and 11 a.m.** Neither of these outages will impact WIC transactions.

May 15: This outage will last for about 20 minutes and will cause the WIC Connect portal and EBT call center to be unavailable. WIC transactions CAN still be processed during this outage.

May 19: SNAP and Temporary Assistance transactions will be unavailable during this outage. WIC transactions CAN still be processed during this outage.

If you have any questions, please contact your Vendor Management Agency.

Thank you,

NYS WIC Program

This is an important notice. Please have it translated.

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.

O vo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

זה מلاحظة חשובה يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.