



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, M.D., M.P.H.
Commissioner

JOHANNE E. MORNE, M.S.
Executive Deputy Commissioner

VB #4 – March 21, 2024

NYS WIC PROGRAM VENDOR BULLETIN

Title: System Maintenance: eWIC Outages

Dear WIC Vendors:

Please be advised of scheduled eWIC system maintenance that may result in system outages. The maintenance will occur on Tuesday, March 26, and Friday, March 29, 2024, from 12:30am to 1:35 a.m. If during this time, a WIC EBT transaction is declined, please wait a few minutes, and try again. Each maintenance period will last from 60-65 minutes but should only impact the ability to transact for each vendor for a few minutes.

If you have any questions, please contact your Vendor Management Agency.
Thank you,

NYS WIC Program

This is an important notice. Please have it translated.

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию.
Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.
Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.