



# Department of Health

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**VB # 16 – December 13, 2019**

## NYS WIC PROGRAM VENDOR BULLETIN Title: Important eWIC Notification

**This is an important notice. Please have it translated.**

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.

Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.

To WIC Vendors:

The NYS WIC Program's EBT processor, Conduent, will be conducting server maintenance this **Sunday night, December 15, 2019** beginning at **11:00 PM**. Maintenance is expected to take no more than 10 minutes, however, during this time WIC transactions will not process.

If you experience problems with eWIC transactions beyond the time specified, please contact your vendor management agency on Monday and provide them your store name, vendor id and if applicable your Third Party Processor (TPP).

Thank you,

NYS WIC Program