



## Department of Health

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**VB # 7 – May 9, 2019**

### **NYS WIC PROGRAM VENDOR BULLETIN Title: eWIC System Outage**

**This is an important notice. Please have it translated.**

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.

Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.

On **May 10, 2019 from 4:00am to 7:00am**, Conduent, the contractor for eWIC, will be conducting system work that will potentially impact eWIC transactions. Vendors may not be able to process eWIC benefit balances or eWIC transactions during this time period. While the outage is only expected to be a short time, it may possibly take the full 3 hours. Please share this information with all staff working during these hours. Please contact your Vendor Management Agency if problems with eWIC transactions continue beyond the specified time period.

NYS WIC Program