



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

VB # 12 – December 17, 2018

NYS WIC PROGRAM VENDOR BULLETIN Title: WIC2Go UPC Screens

This is an important notice. Please have it translated.

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị .

Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

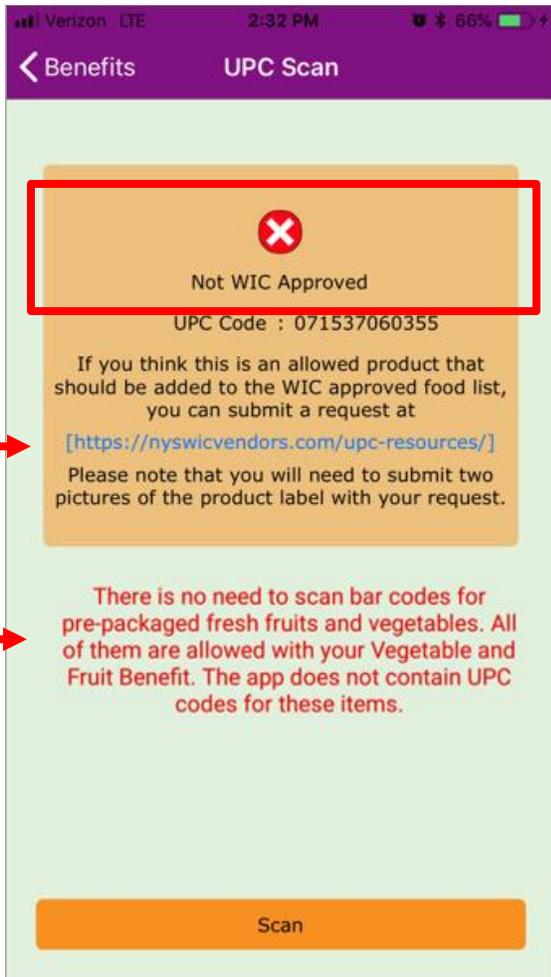
هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.

New York State WIC has released a mobile phone app, called WIC2Go, for participants with an eWIC card to help with their shopping experience.

One of the features of WIC2Go is a barcode scanner. Participants can scan a barcode and the app will tell them if the item is WIC approved and if they have a benefit balance for the item.

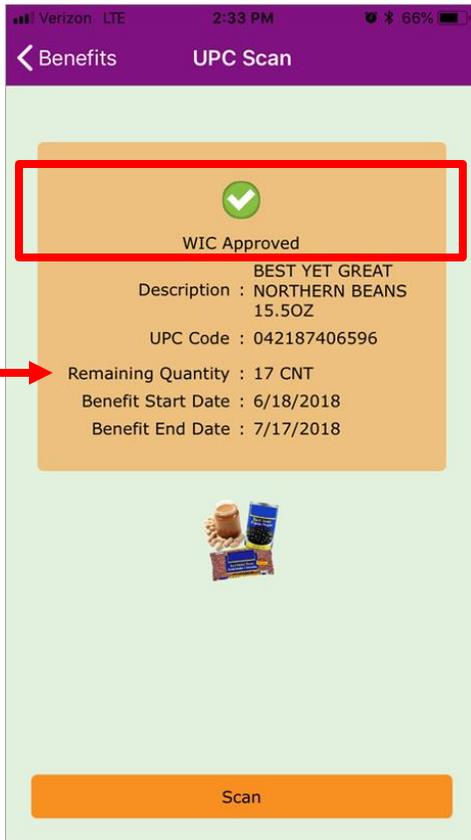
Following are examples of three messages that can appear when an item is scanned:



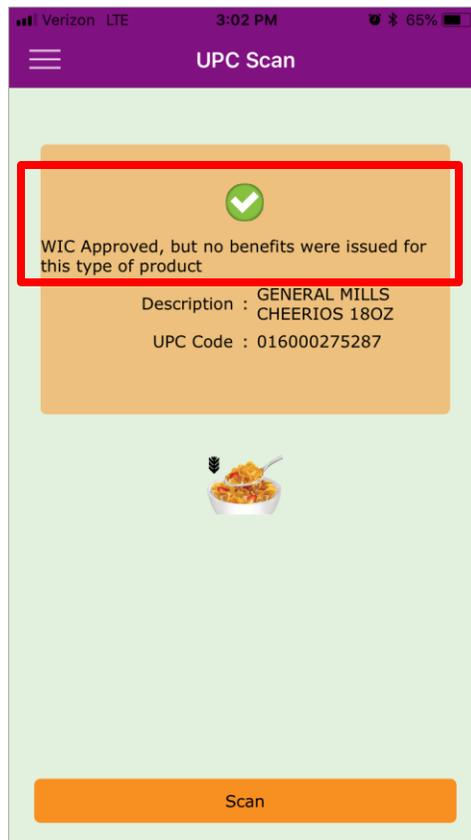
The item is **not** WIC approved or is a Packaged Fresh Produce UPC.

If the participant believes it is a WIC approved item, they can click the link to submit the item for review.

All packaged fresh produce is WIC approved. Please review the message highlighted in red.



The item is WIC approved **and** the participant has the benefit balance for the item.



The item is WIC **approved** but the participant **does not** have the benefit balance for the item.

Because the “WIC approved and benefit balance” and the “WIC approved but no benefit balance” screens look similar, participants may confuse the two screens.

If a participant tries to purchase an item that was approved with the WIC2GO app but denied at the register, please encourage the participant to check their remaining benefit balance.

If you have any questions about this information, please contact your VMA.