

Welcome!

eWIC Orientation

May 8, 2018

The webinar will begin shortly.
Please stand by...

You must use your phone to hear the audio portion of today's webinar.

Dial 1-877-469-0778 and follow the directions given.
Conference ID is 6596376.



**Department
of Health**

eWIC Orientation

**May 8, 2018
11:00AM – 12:30PM**

May 9, 2018

**New York State Department of Health
Bureau of Supplemental Food Programs**

The slides presented, as well as a recording of the live presentation will be provided via the Vendor Listserv by email following the live Forum

Have a question or comment about today's topic(s)?

Type it into the Chat Box on the lower right side of your screen at any time.

****Send chat messages to HOST only!****

Questions and Comments?

- Conference call operator assistance for verbal questions
- WebEx chat box for written questions during the webinar
- WIC shared email box for written questions and comments after the webinar
nyswic@health.ny.gov

Objectives of today's forum:

Share and discuss:

- NYWIC Project Status
- Vendor Contracts
- eWIC Rollout Timeline
- Participant Education

NYWIC/eWIC Project Overview

Presented by: Jean Reo

NYWIC & eWIC

- NYWIC – Management Information System (MIS) necessary for issuing WIC benefits to participants.
- eWIC – Transition from paper checks to Electronic Benefit Transfer (EBT) system for redemption of WIC benefits.



NYS NYWIC/eWIC Project Timeline

ACTIVITY	SCHEDULE
✓ Design & Development ✓ Testing ✓ Training	January 2017 – December 2017 January 2018 – March 2018 April 2018
 Pilot and Evaluation (4 months) <ul style="list-style-type: none">Pilot Counties: Albany, Schenectady & Rensselaer	April 30, 2018 – July 31, 2018
Statewide Implementation	September 2018 – July 2019

NYS NYWIC/eWIC Project Timeline

ACTIVITY	SCHEDULE
Pilot Counties: Albany, Schenectady & Rensselaer	
<ul style="list-style-type: none">First WIC Clinic to transition to eWIC: Whitney M. Young	April 30, 2018
<ul style="list-style-type: none">First eWIC Transaction: Market 32 by Price Chopper - Delaware Avenue	April 30, 2018

eWIC Redemption Factors

- Vendor Peer Groups
 - Addition of an A50 peer group
 - All other peer groups will stay the same
- Maximum Allowable Reimbursement Levels (MARLS)
 - System generated based on presentment values

Vendor Contracts

Presented by: Claire Vancik

New Vendor Contracts

- All vendors recently received a new contract.
- Contract is between vendor and Vendor Management Agency (VMA).
- New contracts are due back to the VMA before **May 30, 2018.**

Reminder: Signing New Vendor Contracts

NYS WIC Vendor Contract April 2018

WIC VENDOR CONTRACT SIGNATORY PAGE
APPENDIX 1.0

TERM
This Contract is entered into from (day) of the (month), (year) to (day) of the (month), (year).

IDENTIFICATION OF CONTRACTING PARTIES
This Vendor Contract is to be used for participation as a Vendor in the Special Supplemental Nutrition Program for Women, Infants and Children, herein referred to as WIC.
I have read and understand my contractual obligations as stated in the enclosed WIC Vendor Contract.
This Contract is entered into by and between:

Entity Name (owner/corporation)	
Entity Mailing Address (Street, City/State/Zip)	

Entity Representative

Name		Title	
Signature		Date	

NOTARY PUBLIC:
State of _____ County of _____
On the _____ day of _____, 20____, before me personally
appeared _____, to me know, did duly swear or affirm that he/she resides at
_____, that he/she is the sole owner/part owner/corporate office (circle one)
of the store described herein and that he/she agrees to the provisions described in this Contract.
Notary Stamp: _____

WIC VENDOR MANAGEMENT AGENCY INFORMATION

Vendor Management Agency	
VMA Mailing Address (Street, City/State/Zip)	

Authorized Signatory

Authorized Signatory Name		Title	
Telephone		Email	
Signature		Date	

Sign here.

These dates must be the same.

Your signature must be notarized.

Do NOT sign here.

Vendor Communication


- **Vendor Bulletin #3 – April 6, 2018 – Revised Application and Contract Process**
- Revised contracts include:
 - Appropriate eWIC language.
 - Updated language on communication; communications will be done via email.
- Revised contract process includes:
 - Consolidated contracts for chains of ten or more stores under the same Federal Employer Identification Number (FEIN).
 - Vendor Contract Periods.


Vendor Contract Periods


- Goal is to align all vendor contracts with one of six vendor contract periods based on geography.
- Ultimately, all vendors in the same vendor contract period will:
 - Have the same contract start date.
 - Have the same contract end date.
 - Reapply at the same time.


Vendor Contract Periods 1 - 6


Vendor Contract Period 1 = Chains*

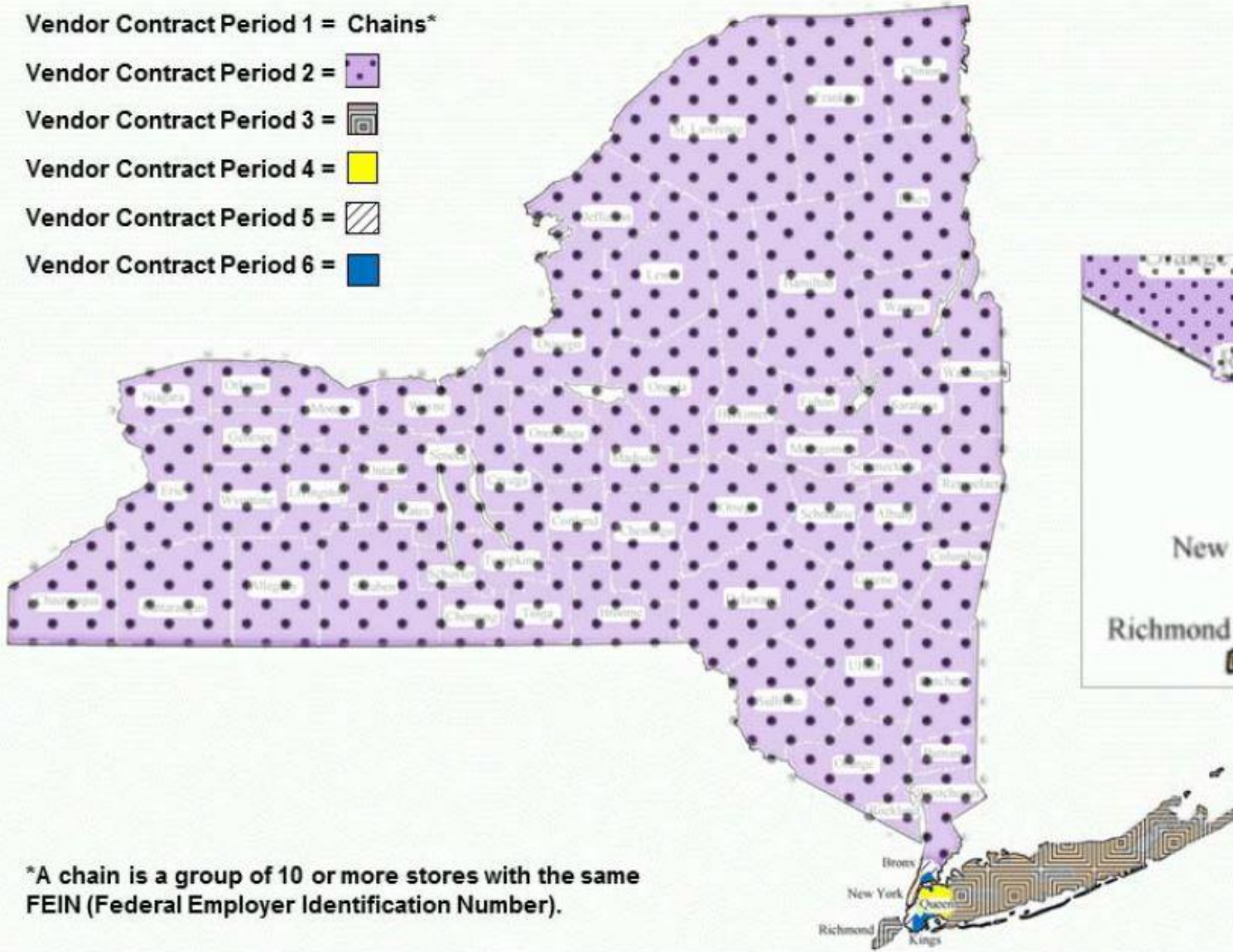
Vendor Contract Period 2 = 

Vendor Contract Period 3 = 

Vendor Contract Period 4 = 

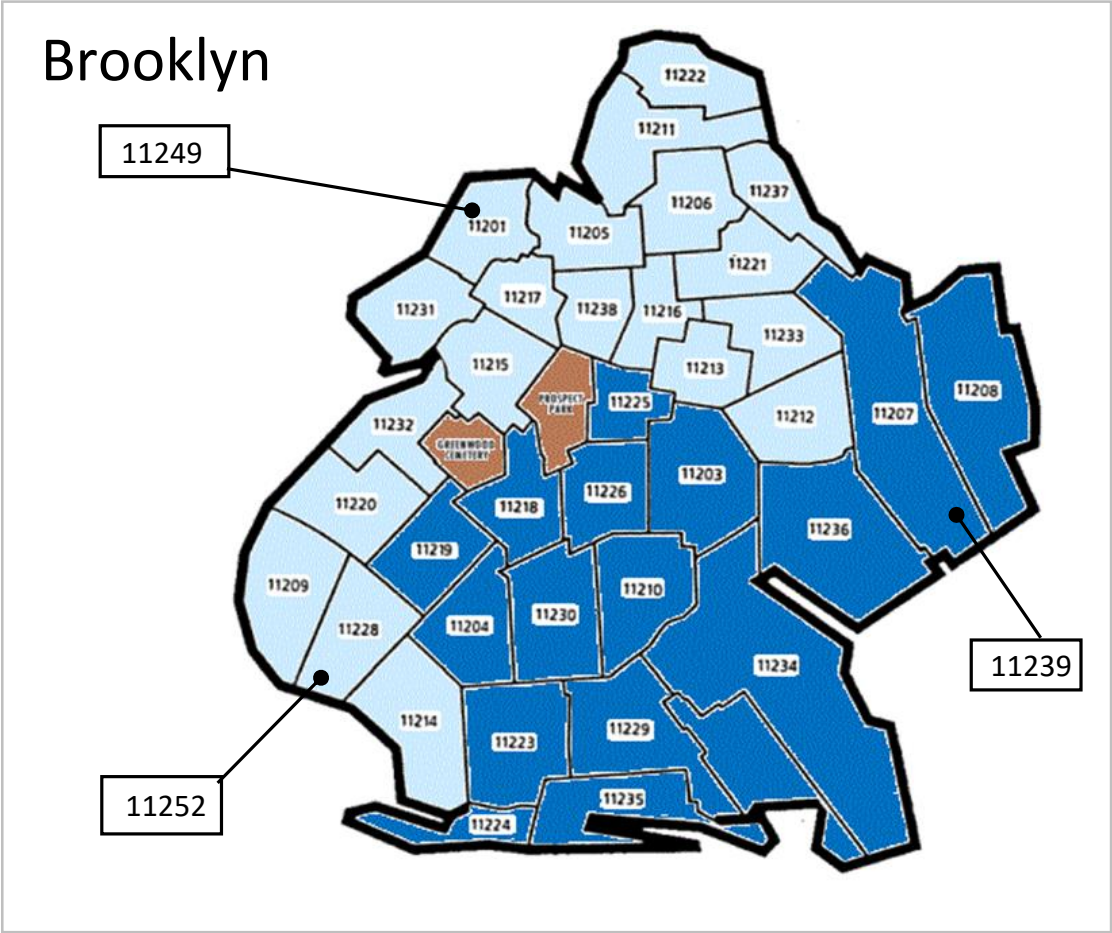
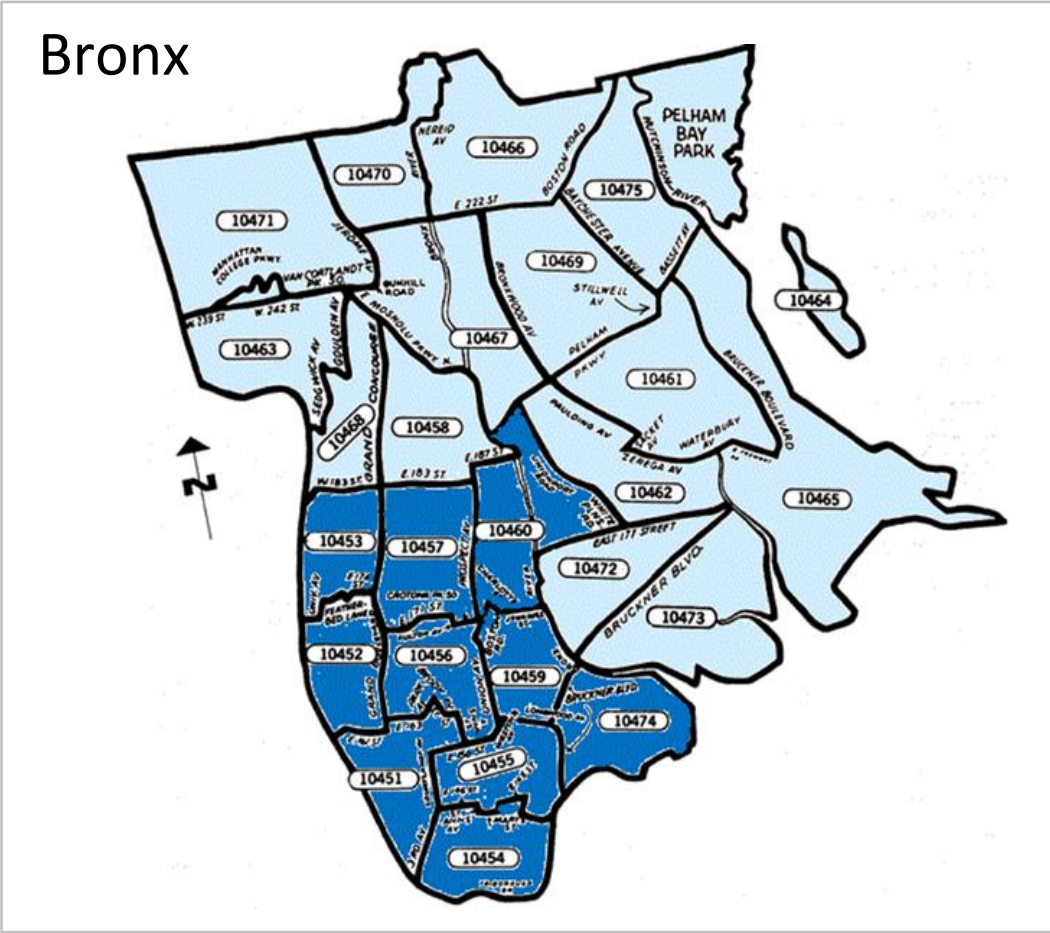
Vendor Contract Period 5 = 

Vendor Contract Period 6 = 



*A chain is a group of 10 or more stores with the same FEIN (Federal Employer Identification Number).

Detail: Vendor Contract Periods 5 & 6



- = VCP 5
- = VCP 6
- = No WIC vendors

New Vendor Contracts - Start Dates

- New contracts **must** be in place before eWIC rolls out.

Vendor Contract Period (VCP)	Description	Vendor Contract Period Start Date
1	Chains with 10+ WIC-Authorized Stores	4/30/2018
2	Upstate & Lower Hudson Valley	4/30/2018
3	Manhattan, Staten Island, & Long Island	5/30/2018
4	Queens	5/30/2018
5	Bronx 1 & Brooklyn 1	5/30/2018
6	Bronx 2 & Brooklyn 2	5/30/2018

New Vendor Contracts - End Dates

- Some vendors received a new contract end date that better aligns them with their vendor contract period.

Vendor Contract Period (VCP)	Vendors kept their existing contract end date if that date falls before the reapplication date for their VCP:	Otherwise, vendors received a new contract end date that coincides with the end date for their VCP:
1	N/A	9/30/2019
2	10/1/2019	3/31/2020
3	4/1/2020	9/30/2020
4	10/1/2020	3/31/2021
5	4/1/2021	9/30/2021
6	10/1/2021	3/31/2022

New Vendor Contracts - Reapplication

- Vendors will reapply six months before their vendor contract period end date.

VCP	Description	Reapplication Period Start Date	Vendor Contract Period End Date
1	Chains with 10+ WIC-Authorized Stores	4/1/2019	9/30/2019
2	Upstate & Lower Hudson Valley	10/1/2019	3/31/2020
3	Manhattan, Staten Island, & Long Island	4/1/2020	9/30/2020
4	Queens	10/1/2020	3/31/2021
5	Bronx 1 & Brooklyn 1	4/1/2021	9/30/2021
6	Bronx 2 & Brooklyn 2	10/1/2021	3/31/2022

Summary

- Ultimately, vendor contract periods will:
 - Create a standardized three-year contract cycle.
 - Streamline the reapplication process.

eWIC Rollout

Presented by: Tim Goyette

Vendor Systems



Integrated Systems

Accepts multiple payment types, including eWIC

WIC and non-WIC items can be purchased as a mixed basket

Each system can be different



Stand Beside Systems

Will support eWIC transactions only

WIC items must be separated

Items may need to be scanned twice

The process is the same in every stand beside store

Vendor Communication

- **Vendor Bulletin #4 – April 27, 2018 – eWIC Rollout for Vendors**
 - Map of eWIC roll out by region
 - Important information for both stand beside POS terminal vendors and integrated vendors

Stand Besides

- New York State eWIC Contractor: Conduent
- Conduent will be sending all stand beside vendors a Conduent Vendor Agreement
- Vendor Agreement
 - *Only need to return pages 3, 7, 8 and 9*
 - *Do not forget to sign page 9*

Stand Besides

- Additional Documents Included with Vendor Agreement :
 - Return Settlement Authorization Form
 - *Do not forget to include your voided check*
 - *Do not forget to sign the Settlement Authorization Form*
 - W9 Form
 - *Only need to return the signature page*

Stand Beside Required Connections

- An analog phone line for each stand beside device. Used only for the eWIC connection. The phone line cannot be shared with a phone or between cash register lanes.

OR

- A wired internet line for each stand beside unit.

WIC VENDOR

Please indicate below the type of connection you will be using for the WIC terminal:

☐ WIRED INTERNET

☐ ANALOG DIAL-UP

Please note: Not having the connection ready could delay your ability to accept WIC.

Stand Besides

- Conduent Vendor Agreements must be returned ASAP.
- Email:
AustinEBT@conduent.com
- Fax: 1-855-261-4677
- Regular Mail:
Conduent
PO Box 80469
Austin, TX 78708
- Conduent will reach out to you if a form is missing or incomplete.

WIC VENDOR EBT SETTLEMENT AUTHORIZATION FORM

WIC Vendor Number: _____

(Full Legal Business Name) _____

Authorizes CONDUENT and its designated financial institution and the financial institution listed below to transfer funds and make correcting debit adjustments, when needed, to the indicated business account for activity related to the State's WIC Program subject to the terms of the Vendor Agreement.

Choose ☒ One
☐ Initial Agreement ☐ Change in Banking Info
Business Information:

Printed Name _____

Home Address _____

City/State/Zip _____

Home Telephone Number _____

By: (Signature of Owner or Authorized Personnel) _____

Title (Owner or Officer) _____

d/b/a (If doing business under another name or a trade name, write that name here.) _____

Address _____

City/State/Zip _____

Telephone Number _____

Settlement Cut-off time: ____:____ am/pm
CST, EST, MTP, PST Time Zone (circle one)

**ATTACH VOIDED CHECK IN THIS BOX OR ENCLOSE A LETTER
FROM YOUR BANK WITH ROUTING & ACCOUNT # INFORMATION**

WIC Vendor 123 Main St Anytown, USA 12345	2372
Pay to the Order of _____	Date _____
XYZ Bank City, USA	\$ _____ Dollars
For _____	
:123789789:987654321:2372	

Please return completed form to:

Conduent State and Local Solutions, Inc.

National Retail Management Center

PO Box 80469, Austin, TX 78708

Contact us at: AustinEBT@conduent.com or (800) 222-7757

Stand Besides

Once the Conduent Agreement Packet is returned:

- Equipment will be shipped
- Conduent will train vendors by phone
- Topics covered will be:
 - How to set up equipment
 - Connecting to the Conduent system
 - Explanation of the device and its functions

Stand Besides

- eWIC stand beside equipment includes:
 - Combination Terminal/Printer
 - PIN Pad
 - Bar Code Scanner

Stand Besides

- Both the terminal and the bar code scanner will need to be plugged in.
- NYS recommends:
 - Vendors use a surge protector for all eWIC equipment.

Stand Beside Terminal MUST remain plugged in and connected at all times (including overnight) to receive daily downloads.

Questions?

- If you have questions about the vendor agreement please call the Conduent helpline: 1-800-222-7757
- If no one answers, leave a message with your WIC Vendor ID, name, phone number and state. You will receive a call back within 24 business hours

Integrated Vendor Certifications

- Prior to a certification visit:
 - Conduent & NYS will provide Personal Account Number (PAN) & Personal Identification Number (PIN) information to store for testing prior to certification
- NYS will send an email one week prior to scheduled visit to confirm date of certification.

Integrate Vendor Certifications

- DOH staff will conduct in person certifications for integrated vendors.
- Staff will travel in teams of two.
- An Integrated system will only need to be certified once; so if multiple stores use the same system on the same server NYS will only need to visit one of those stores.
- NYS is encouraging chains to activate all store statewide once certification is complete.
- Certification will be emailed to Vendor/Corporation once it is complete.

Integrated Vendor Certification

The following functions will be tested during certification:

- Ensure balance inquiries are executed properly
- Verify description on the receipt matches the Approved Product List (APL)
- Validate PIN
- Ensure coupons and promotions are processed correctly
- Ensure Cash Value Benefit is processed correctly

Integrated Vendor Certification

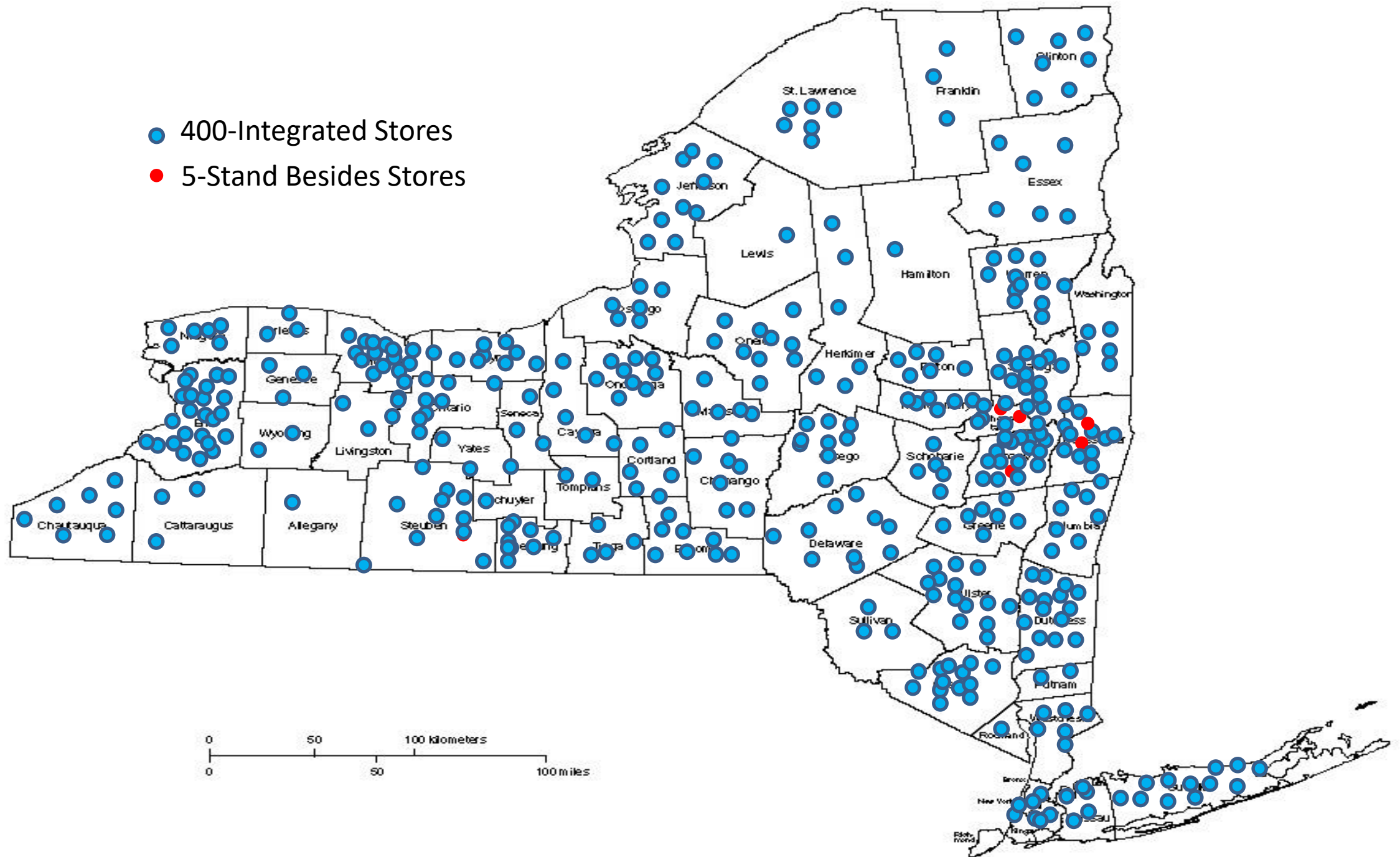
Certification Testing (Cont'd):

- Process transactions for WIC only, as well as mixed basket transactions
- Ensure participants' WIC accounts are processing correctly during purchases
- Ensure voids and reversals process and credit correctly
- Verify that financial settlement to the retailer is accurate

Certified Integrated Vendors – Pilot Week 1

Chain	Date
Price Chopper	4/23/2018
Hannaford	4/23/2018
Save-A-Lot	4/24/2018
CVS	4/24/2018
PriceRite	4/24/2018
ShopRite	4/24/2018
Target	4/24/2018
WalMart	4/24/2018

- 400-Integrated Stores
- 5-Stand Besides Stores



eWIC Rollout By Region

In 2018 and 2019, the NYS WIC Program will transition to a new electronic benefit transfer (EBT) system and debit card called eWIC.



eWIC Rollout by Region

Regions in order of Rollout		Start Date	End Date
	Pilot	4/23/2018	4/27/2018
	Capital	5/7/2018	6/1/2018
	Central	6/4/2018	7/13/2018
	Western	7/16/2018	9/7/2018
	Lower Hudson Valley	5/7/2018	7/13/2018
	Long Island	7/16/2018	9/7/2018
	Bronx	9/10/2018	11/30/2018
	Kings	11/5/2018	1/4/2019
	Manhattan	12/3/2018	2/15/2019
	Queens	1/7/2019	3/29/2019
	Richmond	2/4/2019	4/12/2019

APL and UPCs

Presented by: Jennie Cole

Approved Product List

The WIC Approved Product List (APL) is an electronic database that lists all WIC food items.

For WIC participants to purchase a product, the Universal Product Code (UPC) or Price Look Up (PLU) code for that product must be included in this database.

PDF and Excel Versions of the APL

A copy of the full APL is available as a PDF or an Excel spreadsheet at <https://nyswicvendors.com/upc-resources/> for any vendors who want to review it in detail. There are also separate PDFs available for each food category to make the review process easier.

The eWIC system APL will be updated daily with any allowable additions. **The Excel spreadsheet and PDFs for review purposes posted on the Vendor Website are updated every Friday.**

For instructions on how to review the APL and how to submit UPCs to be added to the APL, refer to the **APL and UPC Guide for New York State WIC Vendors**, available on the same webpage.

Pharmacies and the APL

- Pharmacies should review the list of allowable formula UPCs available at:
<http://www.nyswicvendors.com/upc-resources/>.
- Please email wicfoods@health.ny.gov if you believe that there are any formula UPCs missing from our list.

Fresh Produce and the APL

The NYS WIC Program will use PLUs set by the International Federation for Produce Standards (IFPS) for **all** fresh produce.

- **No store-generated** PLUs will be included on the APL.
- **No UPCs for fresh produce** will be included on the APL.
 - All fresh produce UPCs must be mapped to the most similar IFPS PLU.
 - There is no need to submit UPCs for fresh produce for inclusion in the APL.

Fresh Produce and the APL

In **integrated** stores, this UPC must be mapped to a spinach PLU, 3332, and the cashier can scan the barcode as usual during a WIC transaction.

In **stand-beside stores**, the cashier must enter a spinach PLU, 3332, instead of scanning this barcode.

Fresh Produce and the APL

The NYS WIC Program uses **full mapping**.

- 4469 must **not** be used.

If you have any concerns about the mapping capabilities of your store's equipment, first contact your own IT department, and then send your questions to wicfoods@health.ny.gov.

APL Questions

Please direct any questions about the APL or submitting UPCs to:

wicfoods@health.ny.gov.

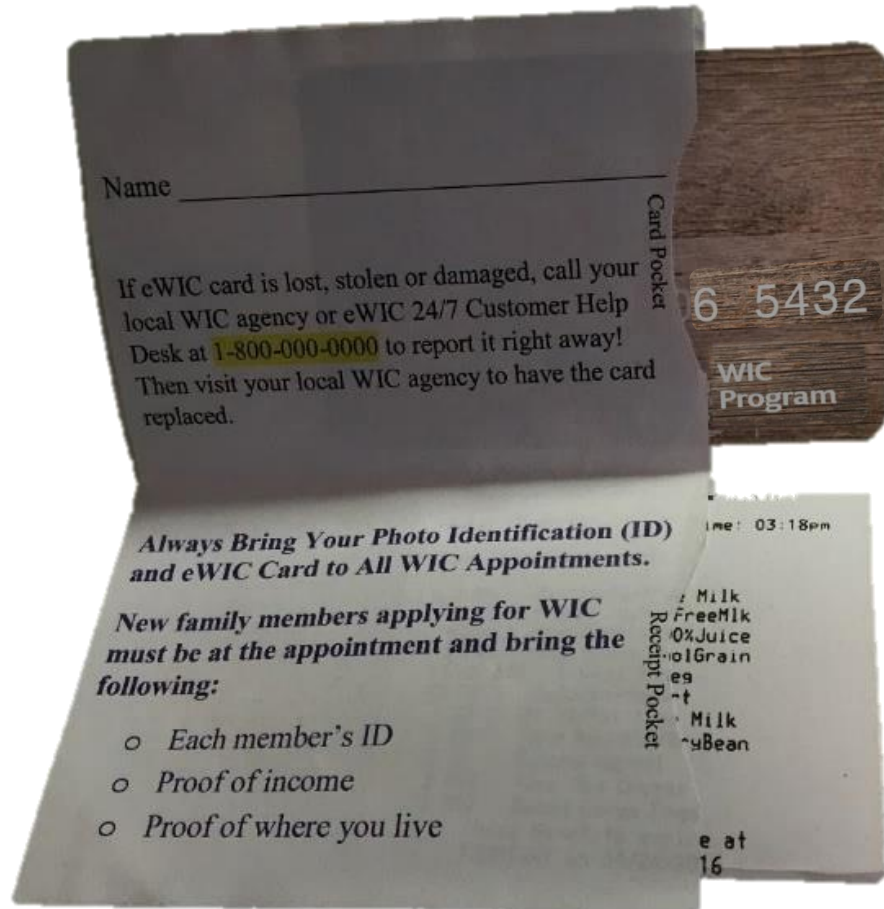
eWIC Education

Presented by: Joanne Murnane

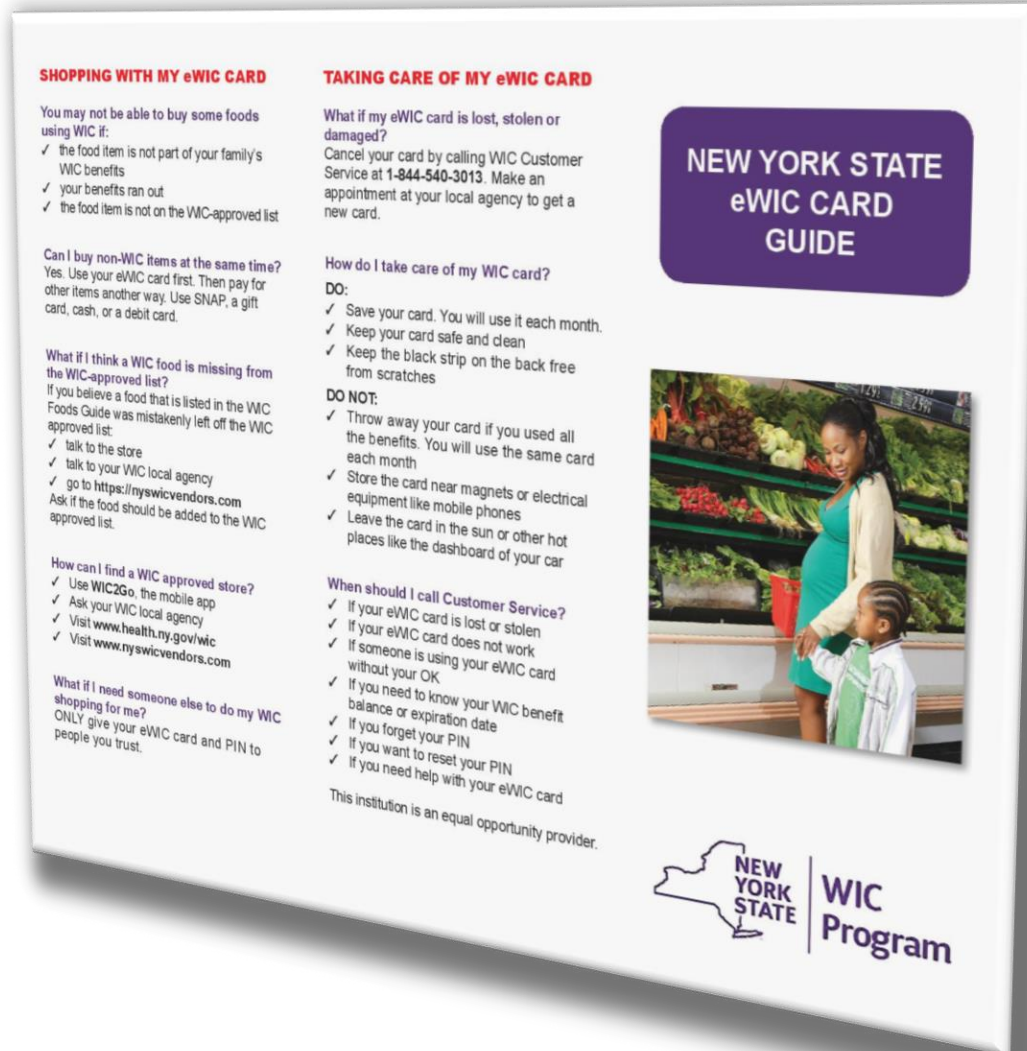
Shopper Education

- In-Person Training at WIC Clinics
- eWIC Card Wallet and eWIC Card Guide
- Household Shopping List
- Participant Mobile App – WIC2Go
- Online Customer Service Portal – WICconnect.com

eWIC Card Wallet



eWIC Card Guide



- Shopping with my eWIC Card
- Taking Care of My eWIC Card
- My eWIC Card and PIN
- My eWIC Card Benefits

Household Shopping List



New York State WIC Program

Page 1 of 2

Shopping List
Test WIC Clinic

As of December 04, 2017 2:01 PM Site# 4001234

Auth Rep Name: Jane Doe HH ID# 9376550

Your WIC foods for Jane (ID# 300921972) and David (ID#300921973) for December 4, 2017 to January 3, 2018 are: :

2	DOZ	EGGS
72	OZ	CEREAL
2	CTR	CANNED BEANS (15-16 OZ CANS), DRIED BEANS (1 POUND BAG), OR PEANUT BUTTER (16-18 OZ JAR)
48	OZ	WHOLE WHEAT BREAD OR WHOLE GRAINS (BROWN RICE, PASTA, OR TORTILLAS)
19	\$\$\$	VEGETABLES AND FRUITS (FRESH, FROZEN, OR CANNED) CASH VALUE
9.5	GAL	MILK NONFAT
3	CAN	JUICE FROZEN OR SHELF STABLE CONCENTRATE (WOMEN) - 11.5 OZ OR 12 OZ
2	CTR	JUICE FROZEN CONCENTRATE (16 OZ.) OR SHELF STABLE (64 OZ.) - JUICE FOR CHILDREN

The WIC foods you can expect for January 4, 2018 to February 3, 2018 for Jane (ID# 30092172) and David (ID#300921973) are listed below. If the WIC status of a family member changes before the benefits are available, please contact us.



Department
of Health

Household Shopping List



New York State WIC Program
Shopping List
Test WIC Clinic

Page 1 of 2

As of December 04, 2017 2:01 PM
Auth Rep Name: Jane Doe

Site# 4001234
HH ID# 9376550

30 day
Benefit
Period

Jane (ID# 300921972) and David (ID#300921973) for December 4, 2017 to January 3, 2018 are:

- 72 OZ CEREAL
- 2 CTR CANNED BEANS (15-16 OZ CANS), DRIED BEANS (1 POUND BAG), OR PEANUT BUTTER (16-18 OZ JAR)
- 48 OZ WHOLE WHEAT BREAD OR WHOLE GRAINS (BROWN RICE, PASTA, OR TORTILLAS)
- 19 \$\$\$ VEGETABLES AND FRUITS (FRESH, FROZEN, OR CANNED) CASH VALUE
- 9.5 GAL MILK NONFAT
- 3 CAN JUICE FROZEN OR SHELF STABLE CONCENTRATE (WOMEN) - 11.5 OZ OR 12 OZ
- 2 CTR JUICE FROZEN CONCENTRATE (16 OZ.) OR SHELF STABLE (64 OZ.) - JUICE FOR CHILDREN

The WIC foods you can expect for January 4, 2018 to February 3, 2018 for Jane (ID# 300921972) and David (ID#300921973) are listed below. If the WIC status of a family member changes before the benefits are available, please contact us.

Changes in Allowable Foods

Deli cheese will not be allowed with eWIC.

- Deli cheese is not sold under a specific UPC with the same weight so it cannot be checked against the Approved Product List

There are no other changes to the Acceptable Foods List

Explanation of Canned Beans Benefit

- Buying canned beans will look different using eWIC
- The Shopping List will read 1 CNT canned beans (15-16 oz), dried beans (1 pound bag) or peanut butter (16-18 oz. jar)
 - 4 cans of beans = 1 container (CNT)
 - 1 can of beans = 0.25 container (CNT)

Example:

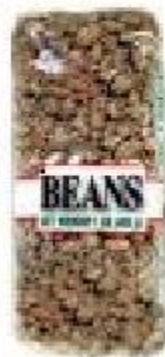
You buy 2 cans of beans. The remaining balance on the receipt will read 0.50 CNT. This means the participant can buy 2 more cans (0.50) before benefits expire for the month.

Canned Bean Training Image

1.00 CNT Mature beans or Peanut Butter



(4) 15-16 oz cans



(1) 1 lb dried
beans/peas



(1) 16 – 18 oz
peanut butter

* Note: 4 cans of beans = 1 container
So, 1 can of beans = 0.25 container

Your shopping list reads, 1 CNT 15-16 oz cans Mature Beans/
Peas, or 1 lb dried Beans/Peas, or 16-18 oz Peanut Butter

At the store you buy 2 cans of beans. The remaining balance
on your receipt will read, 0.50 CNT Mature Beans or PB

Remaining Balance (exp date 02-27-2015):

2.00	DOZ	DOZEN EGGS
21.50	OZ	WIC CEREAL
0.50	CNT	MATURE BEANS OR PB
30.00	OZ	CANNED FISH
6.32	\$\$\$	FRUIT AND VEGETABLES
3.00	GAL	GALLON LOW FAT/FF MILK

You can still buy 2
more cans of beans
before your benefits
expire for the month

Reading Your Receipt

* The first section of the receipt lists the foods you just bought

* The bottom section of the receipt lists your remaining balance

* This is the last day you can buy the rest of your WIC foods for this month. The benefits will expire at midnight of this day.

* This is the amount of each WIC food you have left to buy this month. Only fruits and vegetables are shown as a dollar amount.

EXAMPLE:

32.00 oz is 32 ounces

16.00 \$\$ is \$16.00 dollars worth

3.00 CTR is 3 containers

* These are the WIC foods you have left to buy this month.

New York Grocery Store
123 Main St
Albany, NY

Date: 02/18/2015Time: 4:21 PM

WIC Purchase
Terminal ID: C999999999
Card Number: *****1234
Sequence Number: 023
Cashier ID: 456
Auth Number: 123456

16.00 OZ WHL WHEAT BREAD 16 OZ
1.00 @ 2.692.69
14.50 OZ HON BUNCH OAT 14.50 OZ
1.00 @ \$2.992.99
2.00 CTR BABY FOOD BANANA 4 OZ
2.00 @ \$0.691.38
0.50 GAL MILK FAT FREE GAL
1.00 @ \$3.192.19
1.00 CTR ORANGE JUICE 12 OZ
1.00 @ \$2.492.49
3.68 \$\$\$ BROCCOLI FRESH
1.00 @ \$3.683.68

Remaining Balance (exp date 02-27-2015):

2.00 DOZ DOZEN EGGS
21.50 OZ WIC CEREAL
2.00 CTR MATURE BEANS OR PB
30.00 OZ CANNED FISH
24.00 OZ INFANT CEREAL
120 OZ INFANT FRUIT AND VEG
32.00 OZ WW BREAD OR WHOLE GRAINS
6.32 \$\$\$ FRUITS AND VEGETABLES
4.50 GAL MILK, 1%/SKIM, GALLON
2.00 GAL WHOLE MILK, GALLON
1.00 CTR JUICE, FROZEN OR 48 OZ
2.00 CTR JUICE, 64 OZ CONTAINER

PLEASE KEEP THIS FOR YOUR RECORDS

t

Benefit Balance

- Grocery Receipt
- Grocery Store Customer Service or Checkout Lane
- WICconnect.com
- WIC2Go Mobile App

WICconnect

- Automated customer service accessible 24 hours per day, 7 days per week
- Phone number and URL printed on the back of the eWIC card
- Participants can:
 - Check current benefit balance
 - Review transaction history
 - Change PIN

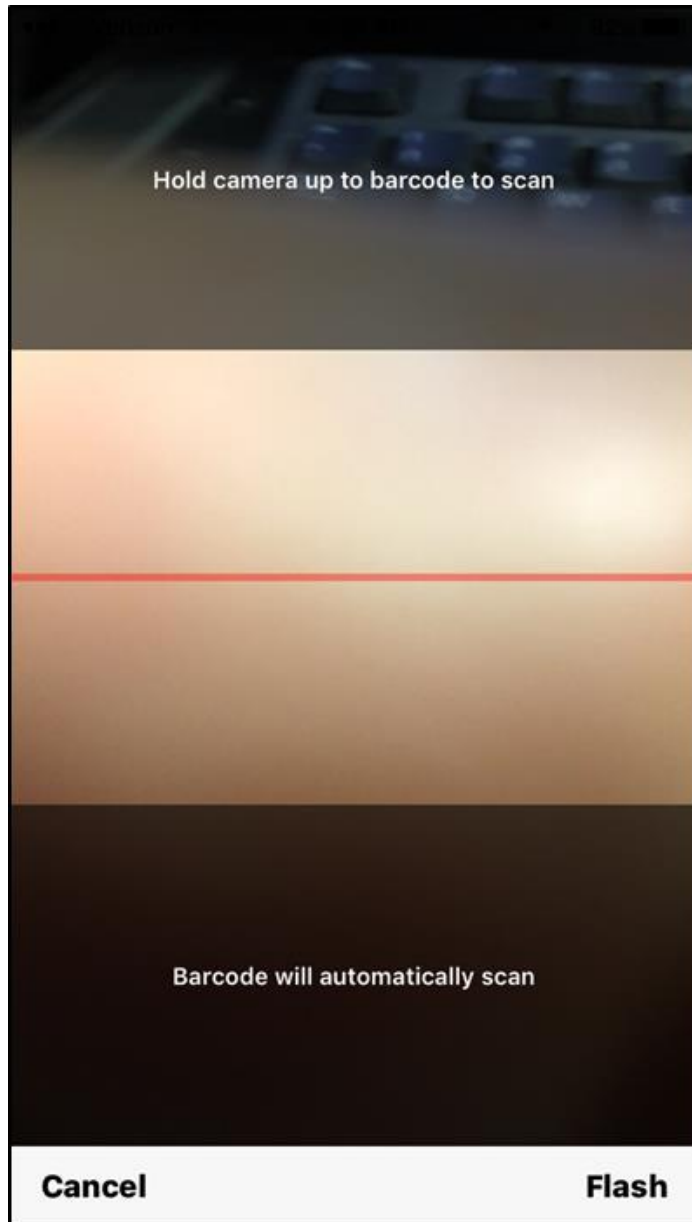
WIC2Go

- Only participants can register and download this free mobile app from the Apple or Android app store
- Features include:
 - Benefit Balance
 - Approved Foods Information
 - Store Locator
 - UPC Scanner



WIC2Go

- Participants can scan UPC barcodes to determine whether products are WIC allowable and in participant's current benefit package
- Includes link for reporting items missing from APL



Common Shopping Challenges

- Participant chooses a food that is not WIC authorized
- Participant chooses a food that is not in their benefit balance
- Item is a WIC approved food but the UPC code is missing from the eWIC Approved Products List (APL)
- Participant forgets their PIN

eWIC Transition

- Paper checks in use through 2019
 - WIC ID & Signature required
 - Picture ID not required
- eWIC Card issued beginning in 2018
 - Participant PIN Required
 - No WIC ID or Signature required
 - Picture not required

WICconnect Demo

By: Valarie Simms, Conduent Technologies

Vendor Create Account Screen

wic connect

English | Español

Create New Account

Vendor Number

City

Physical Zip Code

Vendor Contact's Last Name

Type the characters in the picture below

j C n r c 9 m

REFRESH

Letters are not case sensitive

RESET


NEXT

Create a New Account

When creating a new Vendor Portal Account for the first time, you must must enter the Vendor Number assigned by the State Agency, location City, Physical Zip Code and Vendor Contact's Last Name. Please note that your Vendor Number is also your User Name for the WIC Connect Vendor Portal.


[Login](#)

[Reset Password](#)

NEW YORK
STATE OF
OPPORTUNITY.

Department
of Health

Vendor Create Account Screen

[English](#) | [Español](#)

Create New Account

Select a Password

Enter New Password

Confirm New Password

NEXT

Passwords


Password must comply with the following rules:

- be at least eight (8) characters long but no more than sixteen (16) characters
- contain at least one(1) number
- contain at least one(1) upper case letter
- contain at least one(1) lower case letter
- Passwords may also contain allowed special characters (.?!:;,'"#\$%*)

Please note: for security reasons your password will expire every 90 days. It is not possible to re-use a password that was used in the previous 12 month period.

[Login](#)

[Reset Password](#)



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WIC Vendor Home Screen

wic connect

New York WIC Vendor Portal

Home

UPC List

Transaction History

Adjustments

ACH Payment History

1099 Reports

Security Profile

Logout

English | Español

Vendor ID:

Vendor Name:

Vendor Start Date:

Vendor Address:

Vendor Phone:

Contact Name:

Welcome to the New York WIC Connect Vendor Portal

This site allows you to view available UPC Lists, Transaction History and Automated Clearing House(ACH) payment information.

Helpful links

[New York WIC Home](#)

[New York WIC Vendor Information](#)

[New York WIC Forms](#)

For general WIC Program questions, contact us at:

New York State Department of Health

WIC Program

Riverview Center

150 Broadway, Suite 650

Albany, NY 12204

or call 518-402-7093

or email NYSWIC@health.ny.gov

If you have equipment problems or issues please contact the Retailer Helpdesk at 1-855-897-5898.

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Available UPC Search Screen

wic connect

New York WIC Vendor Portal

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Available UPC List

Enter a value in a white box above the table header to filter the list.

15

UPC #	Description	Unit	Cat/Subcat
004000001111	PART SKIM MOZZARELLA BLOCK 16OZ	OZ	02 / 001
004000001203	WHOLE MILK 64OZ	GAL	51 / 001
004000001210	NONFAT MILK 64OZ	GAL	52 / 002
004000001241	1% LOWFAT MILK 64OZ	GAL	52 / 002
004000001258	WHOLE MILK 128OZ	GAL	51 / 001
004000001265	NONFAT MILK 128OZ	GAL	52 / 002
004000001289	1% LOWFAT MILK 128OZ	GAL	52 / 002
004000001340	LARGE EGGS 12CT	DOZ	03 / 001
00411101	PART SKIM MOZZARELLA BLOCK 16OZ	OZ	02 / 001
00412003	WHOLE MILK 64OZ	GAL	51 / 001
00412100	NONFAT MILK 64OZ	GAL	52 / 002
00412401	1% LOWFAT MILK 64OZ	GAL	52 / 002
00412508	WHOLE MILK 128OZ	GAL	51 / 001

Transaction History Search Screen

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Transaction History Search

Specify a Date Range

Start Date

1

May

2018

End Date

7

May

2018

SEARCH


The Transaction History Search screen allows you to search for activity that took place at your retail store.

You can search for maximum of 7 days date range for any chosen month.

If you are unable to find a transaction, please call your Retail Helpdesk at 1-855-897-5898.

Transaction History Search Results

Transaction Date	Transaction Type	Settled Amount
05/05/2018 19:49	WIC PURCHASE	\$9.35
05/05/2018 13:22	WIC PURCHASE	\$39.04
05/04/2018 20:40	WIC PURCHASE	\$7.70
05/04/2018 19:32	WIC PURCHASE	\$38.97
05/04/2018 18:18	WIC PURCHASE	\$51.17
05/04/2018 10:53	WIC PURCHASE	\$86.31

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Transaction History Detail Screen

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Transaction History Detail

Trx ID	Sequence ID	Transaction Date	Settlement Date	Requested Amount	Settled Amount
134920	1	05/04/2018 20:40	05/05/2018 00:00	\$7.70	\$7.70

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Adjustment Search Screen


New York WIC Vendor Portal

Home | UPC List | Transaction History | **Adjustments** | ACH Payment History | 1099 Reports | Security Profile | Logout

English | Español

Adjustment Search

Select a search type, then choose a value:

☒ Previous Days
7

☐ Previous Months
May 2018

SEARCH

The Adjustment Search screen allows you to search for adjustment activity that took place at your retail location within the last 3 months.

You may search by the previous days or by month. If you search by day, select the "Previous Days" option and select the number of previous days, then click the "Search" button. The transaction information will be displayed at the bottom of screen.

To search by month, select the "Previous Month" option and select the desired month, then click the "Search" button. The search results will display the activity for your location for the selected month.

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ACH Payment History

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ACH Payment History Search

Select a search type, then choose a value:

Previous Days

7

Previous Months

May 2018

SEARCH

The Payment History Search screen allows you to search for ACH deposits to your bank. You have the option to search for the last 3 months.

You may search by days or by month. If you search by day the search will return up to the last 7 days of activity. The month option will return all activity for your location for the selected month.

To search by day, select the "Previous Days" option and select the number of previous days, then click the "Search" button. The transaction information will be displayed at the bottom of screen.

To search by month, select the "Previous Month" option and select the desired month, then click the "Search" button. This search will display the activity for your location for the selected month.

Please note this date reflected here is the date the payment was sent to your financial institution. It could take 2 business days for your account to reflect this transaction. If you have questions, please contact your financial institution.

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1099 Search Screen



The screenshot shows the 'wic connect' logo and 'New York WIC Vendor Portal' header. A navigation bar includes links for Home, UPC List, Transaction History, Adjustments, ACH Payment History, 1099 Reports (highlighted), Security Profile, and Logout. Language options for English and Español are on the right. The main section is titled '1099 Reports Search' and contains a search form with a 'Year' dropdown set to '2017' and a 'SEARCH' button. To the right of the form, instructions state that the screen allows retrieval of 1099 Forms for the past 3 years, users should select the year and hit 'Search', and that Adobe Acrobat Reader is required to view the reports. The footer includes the Conduent logo, copyright notice for 2017, and a link to the Privacy Policy.

wic connect
New York WIC Vendor Portal

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1099 Reports Search

Year: 2017

The 1099 Reports screen allows you to retrieve and view your 1099 Forms for the past 3 years.


Select the year for the 1099 reports and then hit the "Search" button.

Once the 1099 Reports are retrieved, select the "View" hyperlink next to the report to view it.

Please note that you will need to have Adobe Acrobat Reader installed on your computer to view the 1099 reports.

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Security Profile Maintenance Screen


New York WIC Vendor Portal

Home | UPC List | Transaction History | Adjustments | ACH Payment History | 1099 Reports | **Security Profile** | Logout

English | Español

Security Profile

New Password

Confirm New Password

Email Address

Security Question

Security Answer

SUBMIT

What city were you born? ▾


The Security Profile screen allow you to update your profile information.

To update your password or security question information, simply change the information and click the "SUBMIT" button.


Your new password must:

- be at least eight (8) characters long but no more than sixteen (16) characters
- contain at least one(1) number
- contain at least one(1) upper case letter
- contain at least one(1) lower case letter
- Passwords may also contain allowed special characters (.?!:;,'"#\$%*)

Please note: for security reasons your password will expire every 90 days. It is not possible to re-use a password that was used in the previous 12 month period.

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Logout Screen



Login | [Forgot Password](#)

[English](#) | [Español](#)

- User logged out successfully.

User ID

Password

[LOGIN](#)

Your state assigned Vendor Number is also your User Name for the WIC Connect Vendor portal

Don't have an account? [Register](#)

Welcome to the New York WIC Connect Vendor Portal

This site allows you to view available UPC Lists, Transaction History and Automated Clearing House(ACH) payment information.

Helpful links

[New York WIC Home](#)
[New York WIC Vendor Information](#)
[New York WIC Forms](#)


For general WIC Program questions, contact us at:

**New York State Department of Health
WIC Program
Riverview Center
150 Broadway, Suite 650
Albany, NY 12204**

or call 518-402-7093

or email NYSWIC@health.ny.gov

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Vendor Resources

By: MaryEllen Holbrook

Website - Homepage

WIC Vendors In New York State

[Home](#)[How To Apply](#) ▾[Vendor Resources](#) ▾[Find a WIC Store](#)[VMA Locations](#)[UPC Information](#)[Related Links](#)

eWIC is now available in some areas of New York State.

Find an eWIC ready store →

EWIC ROLLOUT FOR VENDORS

[NEW VENDOR BULLETIN](#)[EWIC ROLLOUT REGION MAP](#)[NEWS RELEASES](#)

<http://www.nyswicvendors.com>



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WIC Vendor Website

- Find an eWIC-ready store
- eWIC Rollout for vendors
- Frequently asked questions
- New York State eWIC Card Guide

Questions and Comments?

- Conference call operator assistance for verbal questions
- WebEx chat box for written questions during the webinar
- WIC shared email box for written questions and comments after the webinar nyswic@health.ny.gov

**Thank you for
joining us!**