



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

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NYS WIC PROGRAM V E N D O R B U L L E T I N Title: Technology for NYS WIC Vendors

This is an important notice. Please have it translated.

Este aviso es importante. Haga que lo traduzcan.

Это важное сообщение. Пожалуйста, попросите перевести вам данную информацию

Đây là thông báo quan trọng. Xin vui lòng nhờ người chuyển ngữ tài liệu này cho quý vị.

Ovo je važna obavijest. Molimo da tražite da vam se prevede.

यह एक महत्वपूर्ण सूचना है। कृपया इसे अनुवाद करके रखें।

這是一項重要通告。請予以翻譯。

هذه ملاحظة هامة يرجى ترجمتها

זוהי הודעה חשובה. נא לתרגם אותה.

In order to improve vendor training and monitoring for WIC vendors, the New York State (NYS) WIC Program is introducing the following two technology based systems:

Electronic Monitoring System – This system replaces the paper-based vendor monitoring system currently used. In June 2016, Vendor Management Agency (VMA) staff will begin conducting vendor monitoring visits using a handheld tablet. At the end of each monitoring session, VMA staff will review results of the monitoring with the vendor and ask the vendor to sign an electronic Summary Report. The Summary Report will:

- identify whether the vendor passed or failed the monitoring session
- include details of any findings
- identify areas requiring follow-up
- determine whether the vendor is price reasonable

A copy of the Summary Report will be sent to the vendor via email. This electronic Summary Report will replace the paper Summary Report currently provided to vendors. Authorized WIC vendors **must** maintain an active email address in order to receive the electronic Summary Report. Vendors must contact their VMA immediately when changes to their email information occur.

Cashier Training Module – This interactive online cashier training module provides vendors with an opportunity to reinforce important information on transacting WIC checks, bookkeeping, and includes additional reference materials. Quizzes are available upon completion of an activity to ensure cashiers understand the information presented. This online cashier training module:

- is immediately available to vendors at www.nyswicvendortraining.com
- requires installation of Adobe Flash Player in order to view the training
- requires the vendor to log in using their vendor ID, enter the number of trainees, and hit the submit button

If you're having any problems accessing the training, please contact your VMA. While this cashier training module is not mandatory, you must attend annual vendor training provided by your VMA.

If you have questions about this information, please contact your VMA. Thank you for your participation in the NYS WIC Program.

This institution in an equal opportunity provider.